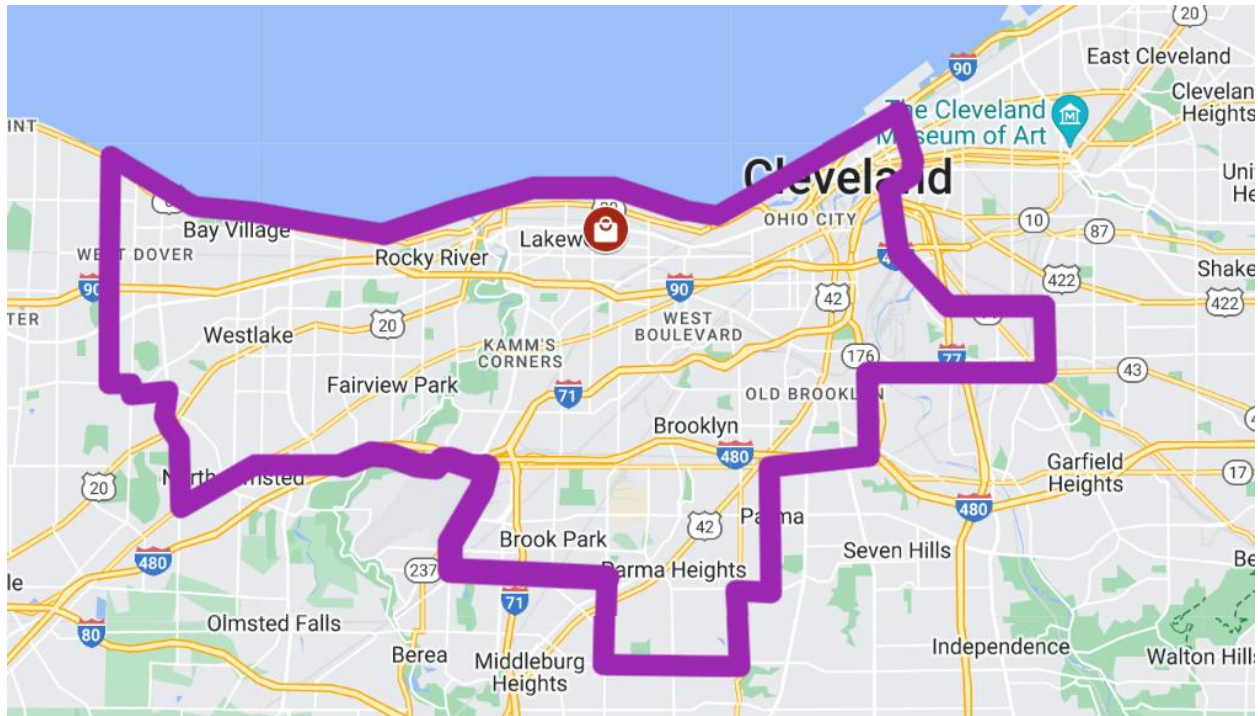


Wildlife Service Guide

Service Area: Our service area is inside the purple line. We service homes outside of the purple line. However, a “trip charge” will be incurred to account for longer drive times.

Out-of-Area “Trip Charge”: For locations outside the purple line- up to forty minutes from the office—a “trip charge” of \$50 per visit applies for single services and non-warranted follow-up visits. Add \$100 for multi-visit service plans. We do not service homes over 40 minutes away. During the busy April- October season, we might be unable to service homes outside the purple line. We are likelier to take jobs to the West than jobs further away to the South or East.



Additional Units: For multi-family homes (duplexes and apartment buildings), extra units can be added for \$50 for single services or \$100 for multi-visit service plans (per additional unit).

Add-on Services/ Multiple Pest Treatments: Customers can purchase multiple services to be performed during the same visit. When bundled, receive 20% off the lesser service. An example of this is mouse control coupled with an ant treatment.

Arrival Window: Allow an arrival window of a half-hour before and after your scheduled appointment.

Appointment Reminders: Depending on your service, you should receive an email/ text reminder 3 days or 1 day before your scheduled service. However, our software sometimes fails to send these reminders. You are responsible for keeping track of any appointments that you plan.

Missed Appointments:

- For initial/ single services, if we arrive at the job site and cannot gain access to the property (if required), there will be an \$80 missed appointment fee. This must be paid before scheduling any future service.

Wildlife Service Guide

Invoicing and Payment Options:

- After completing the service, we will return to our vehicle to write up your invoice. Here, you will find information such as our time on site, weather conditions for exterior pesticide application, inspection findings, materials we used for control and their locations, completed repairs, documented notes, and recommendations. This will be sent to the phone number and email address on file.
- **We ask that you pay at the time of service.** We accept checks, cash, or credit cards. **We require a signed invoice and credit card on file if you cannot pay at the time of service.** If you are a landlord or responsible party but will not be present for the appointment, please put a card on file during the scheduling process. **Payments will be run after the initial service is complete. Receipts are sent via email.** If you have used our services with a history of timely payments, you may be invoiced/ pay online. If we invoice you, payment is due in 2 weeks.

Wildlife

We are a pest control company; our most popular service is mouse control. Our vehicles are not set up to carry the large cages required to trap groundhogs and raccoons, and we do not have the equipment to trap animals on tall/high-pitched roofs or chimneys.

We **Do Not** Provide Wildlife Services For:

- Raccoons.
- Groundhogs.
- Animals in the chimney.
- Attic remediation/ insulation replacement.
- Carcass removal from HVAC Vents (Call a Vent Cleaning Company).
- Wildlife that requires trapping on high-pitched, metal, or wood roofs, entry points above 28 feet.
- We do not take jobs where the original entry point has been tampered with.
- Control of domestic animals. (Call City Animal Control)

For The Above Services We Recommend:

- **Nuisance Animal Removal: Steve- (216) 509-3255. Secondary number (440) 342-1168**
- **Cages By Jim (216) 265-7580**

The prices below are valid for homes on the west side of Cleveland, leading South to Brookpark Road and West to Route 252. Prices may vary depending on how easily accessible the entry points are, the number of entry points, the complexity of repairs, and the distance the job is from the office.

Most of our wildlife jobs cost between \$432 and \$756.

Wildlife Service Guide

Squirrel Removal

Squirrel Estimates: We provide free estimates for Lakewood and Rocky River homes. These are exterior inspections from the ground level. For other cities or if a ladder or interior inspection is required, we charge \$99.00 (Pest diagnostic service call). If you know where the entry point is outside, please email pictures to support@lakewoodexterminating.com. We can give you an approximate cost by looking at pictures.

\$\$\$ Starting At: We charge a base price of **\$250 as the trap set-up fee**. Traps are set over the entry point outside/ adjacent to the entry point. The customer agrees to check the traps daily (legally, you must check them daily). We charge a base-price **removal fee of \$100 per animal**. The traps are left for approximately one week. Then, we remove the traps and seal the entry point. The base price to **remove the traps and seal the hole is \$200 (plus tax)**.

Flying Squirrels are usually quoted at a fixed cost after an inspection.

Squirrel Trapping Process:

Trapping is performed on the exterior of the structure. First, it is important to secure any vulnerable areas of the home that squirrels can use as alternative entry points. Once this is performed, a trap or one-way door exclusion device is secured over the entry point. That way, squirrels inside can only go into the trap, and no squirrels can get inside. Squirrels can only stay inside for about 5 days. After one week, the trap can be removed and the entry point sealed. We usually use a piece of metal to secure the entry point.

Exterior Chipmunk Trapping

\$750 plus tax for 2 weeks of trapping.

Traps can be left for additional weeks for \$350 per week.

Chipmunk Trapping Process: Includes the installation of several trap boxes around the property. The boxes secure snap traps so only small rodents can access the traps. We recommend keeping the traps until no chipmunk is caught for one week.

- ***Rodenticides (toxins) are not labeled for use on chipmunks in our area.***
- ***After trapping is complete, chipmunks on adjacent properties may enter your property to reside in the newly vacated burrows. This is typical behavior with rodents. As a result, we cannot guarantee that you will not see chipmunks on your property after the service is complete.***

Bird Removal

- We remove bird nests from exhaust fan ductwork and place covers over them.
- We also repair woodpecker damage and hang woodpecker flashers.
- Prices start at \$250 plus tax.

Skunks Underneath Decks, Porches, and Sheds

We can provide free estimates for skunks under structures (porches, decks, sheds). If you live further away from Lakewood, please send pictures of the area before we visit the site. Keep in mind that we do not trap large wildlife. In this service, we utilize one-way doors. This does not work against groundhogs living underneath structures. And it does not work when skunks have their young. We provide this service during breeding season (February-March) and later in the summer when there is no threat of separating mothers from their offspring.

Skunk Removal Process: Includes **installing an inground fence around the structure's perimeter**. Other repairs around stairs, lattice, etc., may also be required. The goal is to create a barrier so no animals can enter that area. Then, we **attach a one-way door exclusion device over the entry point**. That way, whatever animals live under the structure can leave but cannot get back inside. **The exclusion device is left on for about two weeks**. At that time, the animals will be gone. **We take off the one-way door and complete the repair**.

Repairs are guaranteed for 2 years after completion to prevent future wildlife entry at repaired sites.

(We do not trap skunks or provide service for skunks that do not nest underneath a structure.)

Cost Estimate: If you want a general idea of what it will cost, measure the perimeter of your deck/ porch/ shed. Take the total linear feet and multiply it by \$20. (We charge around \$20 per linear foot of inground fencing repair). Then, add \$100 for the final visit to remove the one-way doors and complete the job.

Skunk Video

<https://youtu.be/ih6HxrJyWQw?si=D5-mujy4rN-Mu0Xo>

